



#### **Install Microsoft .NET Framework 3.5**

Microsoft .NET Framework 3.5 is essential for using the Media Player in Quantify Search & Replay. Verify Microsoft .NET Framework 3.5 is installed on the computer you are configuring Internet Explorer for use with Quantify. You may need to consult your IT Help Desk to install or verify this.

#### Add Recorder to Trusted Sites

Adding the recorder to the list of trusted sites allows you to lower the security settings and use Quantify without having to constantly deal with security alerts.

To add the recorder to the trusted sites list:

- 1. Open Internet Explorer and go to Tools > Internet Options.
- 2. Select the Security tab, then select Trusted Sites and click the Sites button.
- 3. In the **Trusted Sites** dialog, enter http:// and the IP address or hostname you use to access recorder in the **Add this** website to the zone field and click **Add**. For example, <u>http://192.168.1.100</u> or <u>http://redboxserver</u>

Note that if you access the recorder using https instead, make sure that the **Require server verification** option is ticked. Otherwise, uncheck this option if you access the recorder using http. Most users only use https o typically this option should be unchecked.

nternet Options	?	×		
General Security Privacy Content Connections Programs	Advar	nced		
Select a zone to view or change security settings.				
Trusted sites This zone contains websites that you trust not to damage your computer or your files.	=s 🖓		Trusted sites	
You have websites in this zone. Security level for this zone Custom Custom Custom settings.			You can add and remove websites from this zone. All this zone will use the zone's security settings.	l websites
- To change the settings, click Custom level. - To use the recommended settings, click Default lev			http://	Add
Enable Protected Mode (requires restarting Internet Expl	lorer)		^	Remove
<u>C</u> ustom level <u>D</u> efault	level			
Keset all zones to default	inciviel		Require server verification (https:) for all sites in this zone	





### **Enable Active X Scripts**

Enabling Active X Scripts is essential for using the Media Player in Quantify Search & Replay.

#### To enable Active X Scripts:

1. Open Internet Explorer and go to Tools > Internet Options.

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- 2. Select the Security tab, then select Trusted Sites and click the Custom level button.
- 3. Scroll to the Active X Controls and Plugins section, find Initialize and script Active X controls not marked as safe for scripting and select Enable. Note that this setting is only applied to trusted sites, so security is maintained.

General accords Privacy Content Connections Programs Advanced	Security Settings - Trusted Sites Zone	Security Settings - Trusted Sites Zone
Select a zone to view or change security settings.	Settings	Settings
Custom Custom settings, - To change the settings, click Custom level To use the recommended settings, click Default level.  Enable Protected Mode (requires restarting Internet Explorer) Qustom level Default level	Automatic prompting for ActiveX controls     Automatic prompting for ActiveX controls     Disable     Disable     Disable     Disable     Difference     Takes effect after you've restarted your computer	Crompt     Prompt     Prompt
Reset all zones to default level	Reset custom settings <u>Reset</u> to: Medium (default) V Rgset	Reset custom settings Reset to: Medium (default) V Reset





### **Install Media Player Certificate**

Installing the Red Box Media Player certificate is essential for using the Media Player in Quantify Search & Replay.

#### To install the Media Player certificate:

- 1. Login to Quantify as usual and click link in upper right for **Options > Support Centre > Downloads**.
- 2. Click the **Media Player install certificate** link to download the Media Player certificate and save the **redboxrecorders.p7b** file to an easy to find location.
- 3. In Windows explorer, locate the redboxrecorders.p7b certificate file you saved.
- 4. Right click the redboxrecorders.p7b file, and select Install Certificate.
- 5. Follow the on-screen instructions to install the certificate. On the **Certificate Store** screen, click **Place all certificates** in the following store, then click **Browse** and select **Trusted Publishers**.
- 6. Click **Next** to finish installing certificate.



Certifi	cate Store	
C	rtificate stores are system areas where certificates are	e kept.
th V	indows can automatically select a certificate store, or y e certificate.	rou can specify a location for
	O Automatically select the certificate store based on	the type of certificate
	Place all certificates in the following store	
	Certificate store:	
	Trusted Publishers	Browse.
		5

Once all the above has been successfully completed, refresh or close and restart Internet Explorer and attempt to replay calls.





### **Install Replay Plugin**

If a Pop Up window appears when you login to Quantify asking if you want to run this application, click **Run** to install the required Media Player Replay Plugin.

Application Run - Security Warning	
Do you want to run this application?	
Name: ReplayPlugin From (Hover over the string below to see the full domain): 172.28.225.62 Publisher: <u>Red Box Recorders Limited</u>	
	Run Don't Run
While applications from the Internet can be useful, they can you do not trust the source, do not run this software. <u>More Ir</u>	potentially harm your computer. If nformation

