



### **Prerequisites**

Before installing Bulk Export, you need to make sure that you have the correct Microsoft Windows user permissions assigned so that the application runs correctly.

You will need to make sure that the application can read and write to the following locations:

- 1. C:\Quantify
- 2. Your custom export location

You will also need to ensure that you can read and write to the following location in the Windows registry:

HKEY\_CURRENT\_USER\\Software\\Red Box Recorders Limited

Once you have set these permissions, you can proceed to installation.

#### **Downloading and Installing**

Log into Red Box Recorders Quantify, click **Options** in the upper right and select **Support Centre**. Then click **Downloads**.



#### Next, click Bulk Export Application

Please select a resource to download		
Iter	n	
File Na	ame	Size
.Net 3	.5 SP1 express installer (download from Microsoft)	2.8 MB
Media	Player install certificate	7 КВ
Bulk E	xport Application	3.5 MB
Firefo	k Utilities Plugin	250 KB

#### When prompted, **Run** the BulkExport.msi file to start installation.

Do you want to run or save <b>BulkExport.msi</b> (6.14 MB) from <b>localhost</b> ?	Run	Save	-	Cancel	×





At the License Agreement screen, choose I Agree and click Next. Then click Next again to confirm installation.

🔡 Bulk Export 🕞 📼 💌	😼 Bulk Export 💿 🗉 🗾
License Agreement	Confirm Installation
Please take a moment to read the license agreement now. If you accept the terms below, click "I Agree", then "Next". Otherwise click "Cancel".	The installer is ready to install Bulk Export on your computer. Click "Next" to start the installation.
GENERAL The license agreement (hereinafter Agreement) applies to the purchase and use of the Software called Red Box Bulk Export.	
1 DEFINITIONS In this Agreement the following terms shall have the meanings: 1.1 Owner	
○ I Do Not Agree ● I Agree	
Cancel < Back Next >	Cancel < Back Next >

When complete, click Close. You can now run Bulk Export from the Start Menu or Desktop to configure or change settings.

🛃 Bulk Export 📃 📼 💌	Accessories	Downloads
	🎍 Ai-Logix	
Installation Complete	🌗 Apache HTTP Server 2.2 👘	Games
	🔒 Erlang OTP 18	
	길 Games	Computer
Bulk Export has been successfully installed.	🍑 Maintenance	
Click "Close" to exit.	🎉 Microsoft Silverlight	Control Panel
	Oracle VM VirtualBox Guest Additions	
	🎉 RabbitMQ Server	Devices and Printers
	Red Box Recorders Limited	
	😻 Bulk Export	Default Programs
	🍑 Startup	Help and Support
	🍑 WinPcap 🗾 👻	neip and support
	Back	Run
Please use Windows Update to check for any critical updates to the .NET Framework.	٩	Shut down 🕨
Computer Network	New Folder	
Computer interview		
	Notecht Recycle Rin	





### First Time Use

The first time you run the Bulk Export Utility after installing, you'll be asked to specify your export location. This will be the folder where your exported calls will be saved to. Accept the default or choose your own and click **OK** to continue.

🏘 Bulk Export	? _ <mark>x</mark>				
Specify your export location: C:\Users\Richard\Documents\Bulk Export					
Auto Naming:	Misc Settings:				
Add Start Time	Extract Audio Segments from CTI Calls				
No Extra Details					
Channel Name					
Extension					
Cogical Channel					
ок					

Next you'll be prompted to enter the IP Address of your Red Box Recorder and enter in your login credentials. See your System Administrator for access information if needed. Then click **Login**.

🎯 Bulk Export			? _ ×
Recorder IP:	Use secure conn	ection	
Username:			
Password:			
	O Login	Cancel	

Your Bulk Export Utility is now ready to be used. Verify settings and click Close when done.







### Selecting Calls to Export

Bulk Export is used to export multiple calls from the recorder to your hard drive in the .wav format. In order to perform a Bulk Export you must populate the search grid in Quantify with results.

Once the results grid is populated with calls you can multiple select the desired ones. Multiple select can be done using the standard windows commands, like pressing the CTRL key and manually selecting the calls you want, or using SHIFT to select a large range of calls.

#### **Online Manual/User Guide**

Further instructions and usage can be found in the online Bulk Export Manual: Log into Red Box Quantify, click **Options** in the upper right and select **Support Centre**. Then click on **Manuals and Guides**.



Now choose the Bulk Export Manual topic and follow the screen prompts.

